

Date: March 19, 2020 at 5:45:38 PM EDT

Subject: Delmarva Power Taking Steps to Support Customers During Coronavirus Pandemic

Dear Community & Governmental Partners:

As part of Delmarva Power's commitment to safety, we are closely monitoring developments related to the coronavirus (COVID-19) and taking appropriate precautions to protect the health and safety of our customers, employees and contractors. We are committed to performing our critical role of delivering safe and reliable electricity for our customers and communities. As we announced last week, Delmarva Power is suspending service disconnections and waiving new late payment charges at least until May 1 and will be working with customers on a case-by-case basis to establish payment arrangements and identify energy assistance options. More information on the steps Delmarva Power is taking to assist its customers can be found at the link below. Stay healthy and safe.

<https://www.delmarva.com/SafetyCommunity/Safety/Pages/coronavirus.aspx>

Thanks, Jim

Jim Smith

Senior Public Affairs Manager



Bay Regional Office

P.O Box 1739, 2530 North Salisbury Boulevard, Salisbury, MD 21802

Office: MD - 410 860 6366, DE - 302 934 3342 | Mobile: 410 207 3897

jim.a.smith2@delmarva.com | delmarva.com